

Tipe Koleksi: eBook - Sosial Sains & Humaniora

Leadership for leaders

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Abstrak

Managerial wisdom probably begins with the recognition that there is no one 'right' style of leading or managing. Leadership, especially, is very much about doing what is right for the situation and the people involved in it. Underlying such flexibility and differentiation of response, however, must be a consistency of values and ground rules, if the leader's professional credibility is to remain the crucial source of influence. Credibility, in turn, in the role of a leader, goes beyond professional consistency and competence. Increasingly, in today's world, personal integrity, too, is coming to be regarded as a critical factor, as the triple bottom line of profitability, concern for the environment and, thirdly, social responsibility, becomes an established business imperative. Two recent significant, but unconnected, surveys - one in the USA and one in Europe - both indicated that being able to trust their leaders was the number one expectation of respondents. In each case, over 80% of replies identified trustworthiness as the necessary top leader attribute. As Professor John Adair states - 'Our position as a manager is confirmed by the organization, but our role as a leader is ratified in the hearts and minds of those whom we lead'.